



Utah Partners FOR HEALTH

Providing Access to Healthcare for Those in Need

www.upfh.org

Message from the Board Chair

The year 2021 was certainly unprecedented in many ways. For several years our strategic plan was to create an integrated program that provided medical, dental, behavioral health, optical, pharmacy, and enabling services all under one roof. In 2021 we have completed the transformation at our West Jordan Family Clinic by adding over 4,500 sq feet of clinic space. The new clinic includes a Pharmacy, 8 Medical rooms, Lab, 2 Behavioral Health offices, 1 Referral Coordination Office, 1 Admin office, expanded front desk and provider space, reception and office space for an In-House Optical clinic, space for for integrated dental hygiene, and a break room/staff meeting space. Our other two clinics, the Mid-Valley Medical clinic, and the UPFH Dental clinic got a makeover with new flooring, paint and glass barriers.

Our staffing also grew with the addition of 10 new positions and we welcomed a new medical

medical and dental director.

Utah Partners for Health remains committed to providing access to care for all those in need regardless of their ability to pay. We serve



Cheryl Shepherd, Board Chair

the highest number of uninsured of any Community Health Center in the state of Utah. Our payor mix did shift from 80% to less than 77% uninsured and our service revenues have continued to increase.

We passed our 2021 Official Site Visit conducted by the Health Service Resource Administration and our Joint Commission inspection for re-accreditation as a Patient Centered Medical Home with minimal findings.

We continue to strive for the highest quality of care as we partner with our accountable

organization, Steward, to improve our quality measures and capture new revenues made available through payment reform.

Our Substance Use Disorder and Medication Assisted Treatment really expanded in 2021. We created an integrated team of health care providers, RN Case managers, Medical Assistants, and case workers that met regularly to provide care for the recently incarcerated. The program has been applauded by local health officials and prison case workers for effective care. Our (SUD) team's success is allowing us to continue to expand our mobile medical clinic SUD efforts in 2022.

We were able to provide COVID testing all year and also provided free take home tests.

Overall, our number of patients increased by 19% and our number of visits increased by 17% to total 17,871 visits.

As a member of the board for Utah Partners for Health since 2010, I

Our mission is to provide compassionate, comprehensive, quality care to empower underserved individuals, families, and communities in a patient centered medical home.

have seen the tremendous growth of the organization from being a bridge to provide care to providing primary care services for thousands of individuals. I am most happy that our culture remains to value the individual and provide respect and dignity for each of our patients.

I would like to applaud Debbie Turner and her staff for the dedicated work they provide to be an exemplary organization in a time of constant change. As I and my fellow Board of Directors look forward to the future we are blessed to be in the hands of Debbie and her team. Our desire to serve remains our best asset. *"It is our attitude at the beginning of a difficult task which, more than anything else, will affect its successful outcome"* - William James.

Cheryl Shepherd,
Utah Partners For Health Board
Chair

Model 1

Partnering Clinics - We partner with healthcare providers who donate an average of 77% of their customary billing to our patients. This model allows us to leverage our donations to over \$12.63 in healthcare provided for every \$1.00 donated to direct services. Patients make a small co-payment (as if they had insurance), paying an average of 15% of the total healthcare bill. UPFH funds the remaining 8%. This is a viable and inexpensive option for patients needing primary care services, and often prevents unnecessary emergency room visits. UPFH works with over 100 health care professionals who partner with us in serving the underserved.

Model 2

Mobile Clinics- Medical/Eye Care

Our Mobile Clinic Programs reach into communities that experience cultural and transportation barriers, in addition to being low-income and lacking insurance. Patients receive free exams for acute, chronic, or mental health illnesses. Children and adults receive well checks, and students can receive a sports physical. Patients can be checked for diabetes, hypertension, urinary tract infections, strep throat, anemia, pregnancy, and receive nebulizer treatments for respiratory infections and asthma. Mobile Clinic clients typically would have used the emergency room or not sought care due to cost, transportation, or lack of understanding of the healthcare system. Mobile Eye patients receive an exam, a prescription for lenses and free or low-cost lenses.

Model 3

Mid-Valley Health Clinic, UPFH Behavioral Health & Dental Clinic, UPFH Family Clinic - West Jordan

These three clinics operate as a Federally Qualified Health Center providing primary healthcare services for all patients' regardless of their ability to pay. We offer a discounted sliding fee schedule for patients 200% and below of the Federal Poverty Level. The clinics are accredited by the Joint Commission and certified as a Patient Centered Medical Home (PCMH).

Board of Directors

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Cescilee Rall
Vice-Chair

Sean Petersen
TREASURER

Burton Rojas
Secretary

Debbie Turner CEO

Jessica Latham
Fahina Tavake-Pasi

Scarleth Ramnarine
Alma Monge

Tracy Stocking
Esther Aguiar-Isles
Jaime Rowley

Our Vision Integrated and Value-Based Care

Utah Partners for Health is focused on providing integrated and value-based care. The new UPFH Family clinic -West Jordan provides medical, dental, behavioral health, pharmacy, and optical in one location. Additionally we provide medication assisted treatment, case management, referral coordination, insurance assistance and community health workers to improve social determinants of health. We have invested in enhanced provider tools to identify quality care measures specific for each patient. Our quality care team meets with accountable care organizations to identify opportunities to improve quality outcomes. Our passion remains to fill gaps in Utah's Healthcare system.

Utah Partners for Health Provided 6,871 individuals with Primary Health Care Services in 2021 This amounted to 17,871 patient visits for individuals regardless of their ability to pay.

- ***57% of patients were under 100% FPL***
- ***87% of patients were under 200% FPL***
- ***77% were uninsured***
- ***60% were Best Served in another language***
- ***77% were considered Non-White***
- ***30% of our patients were under the age of 19, and 64% were between 20 and 64 years of age.***

Management Analysis

Utah Partners for Health is proud to announce the results of our 2021 Independent Auditor’s report by Bountiful Peak Advisors. “In our opinion, the financial statements present fairly, in all material respects, the financial position of Utah Partners for Health as of December 31, 2021 and the changes in its net assets and its cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America.” Bountiful Peak Advisors.

Utah Partners for Health’s revenue was \$5,657,767 with the continued generosity of our donors and supporters. In-kind donations from our partner healthcare professionals totaled \$317,881 and represented 77% of Model I total healthcare access provided. General Grant revenue

increased \$1,183,901 due to the Federal

Covid Response services and quality initiatives. Our total operating budget was \$4,582,035

Utah Partners for Health is excited to have provided access to over 17,871 patient encounters in need of healthcare in 2021. Since 2003 over 175,000 low-income individuals have now received care. We were able

Our Model 1 program generated \$12.63 for every \$1 in donations in 2021

to leverage \$12.63 in health-care services in Model I for every \$1.00 donated in 2021

The increase in revenue over expenses in 2021 was due to timely grants in relation to the COVID pandemic and increased insured patients. We are dedicated to serving patients throughout Salt Lake and Tooele Counties, and plan to

continue to expand our services and funding base in the many years to come. We look forward to 2022 with the continued integration of our , services to provide for all the needs of our low-income populations who lack access to care. Our passion remains to fill gaps in Utah's Healthcare System.

For more information
801-417-0131

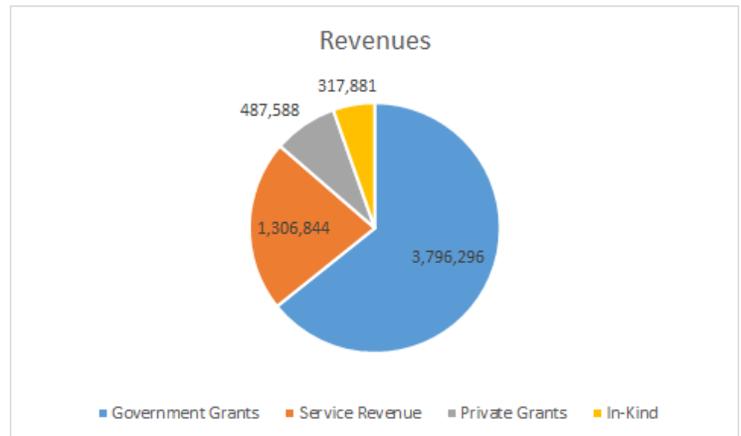
Utah Partners for Health

Statement of Activities for the Year Ended December 31, 2021

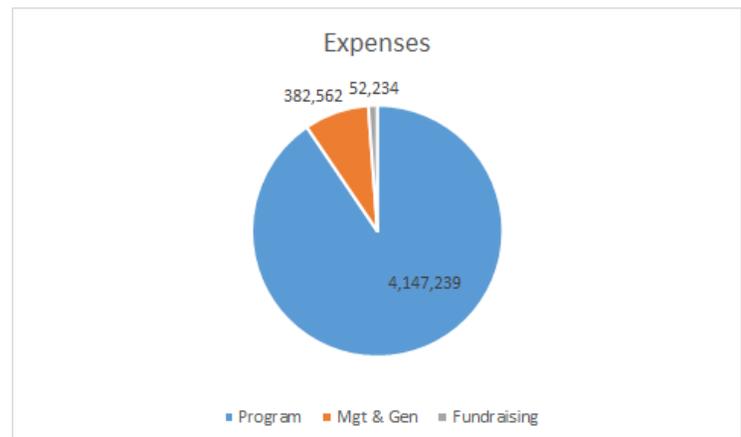
	Unrestricted	Temporarily Restricted \$56,250	12/31/2021
Revenues			
Government Grants	3,796,296		3,796,296
Private Grants	416,476		472,726
Donations	14,862		14,862
Other Revenue	67,039		67,039
Service Revenue	1,306,844		1,306,844
Net Assets Released from Restrictions \$			
Total Revenues	5,601,517		5,657,767
In-Kind Donations	317,881		317,881
Expenses			
Program Services	4,147,239		4,147,239
Management and General	382,562		382,562
Fundraising	52,234		52,234
Total Expenses	4,582,035		4,582,035
Total Net Assets	3,218,706		3,218,706

UPFH 2021 Independent Auditor’s Report: Revenue & Expenses

Income



Expense





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Mid-Valley Health Clinic
8446 South Harrison Street
Midvale, Utah 84047

UPFH Dental Clinic & Admin
7651 S. Main Street Midvale,
Utah 84047

UPFH Family Clinic
9103 S. 1300 W. Ste 102
West Jordan, Utah
84088

Utah Partners for Health thanks our Generous Partners

United Way
American Express
State of Utah Primary Care
Grants
George S. and Dolores
Eccles Foundation
UBS Bank
Exodus Healthcare Network
Ally Bank
Optum Bank
Synchrony Bank
Salt Lake County Health
Department
Sorenson Legacy Foundation
JEPS Foundation
3M Foundation
Utah Medical Association
Intermountain Healthcare
Foundation
Utah Financial Association
United Healthcare
Steward Healthcare
Utah Department of Health
Cambia Foundation
Delta Dental Foundation
Mark & Kathie Miller
Foundation
University of Utah

Thank You to our Mobile Clinic Partners:

United Way
The Utah Dream Center
Kearns Jr High School
Midvale City
Comunidades Unidas
Guadalupe Schools
Boys and Girls Club
Woodrow Wilson
Elementary
The Mexican Consulate
National Tongan Society
Roosevelt Elementary
Granger Elementary
Deseret Industries
Orange Street Correctional
New Life Christian Church
The LDS Church
Oquirrh Hills Elementary

Robert Frost Elementary
Kearns High School
South Kearns Elementary
International Rescue
Committee PAL Boxing Center
Food Banks
Canyon School District
Fortitude Treatment Center
Moss Elementary
The Road Home Midvale
Shelter Copperview Elementary
Midvale Elementary
Hillcrest High School
East Midvale Elementary
Sandy Elementary
Atherton Correctional Facility
and Many Other Community-
based organizations (CBO's)

Thanks to our Partnering Providers:

Exodus Healthcare Network
Exodus Urgent Care
Exodus Clinic West Valley City
Advanced Motion Physical
Therapy
Magna Family Eye Care
Gregory DuPont Pulmonologist
Intermountain Healthcare
Diagnostic Systems
Intermountain Healthcare
Optical Land
Mountain View Physical
Therapy
Steven Miller Cardiology Charity
Vision

*Thank you for your support
of Utah's medically underserved!*

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